

TARGET GROUP

This Skill Set is for people newly promoted to the position of supervisor, leading hand or team leader.

UNITS

BSBMGT401A - Show leadership in the workplace
BSBMGT402A - Implement operational plan
BSBWOR402A - Promote team effectiveness

PATHWAY

These units provide credit towards a number of qualifications including the BSB40807 Certificate IV in Frontline Management.

SUGGESTED FORM OF WORDS FOR STATEMENT OF ATTAINMENT

These competencies from the BSB07 Business Services Training Package meet the industry requirements for a supervisor.